**Philippe HILSZ** +33 6 87 40 07 57   [philippe@hilsz.com](mailto:philippe@hilsz.com)

**Chef de Projets / Delivery Manager**

Engineer, **Telecom ParisTech** - **PMP, ITIL**

**Skills**

* Manage projects, owner/contractor, engineering, operations, outsourcing, consulting, BPM
* Technologies: IT, IS, ERP, BI, ECM, infrastructures, networks, telecoms, security, virtualization
* Methodologies: PMP PRINCE2, ITIL certified, quality, security ISO 27000, software
* Managed: 50 people, budget 10 M€ per year, clearances

**Education**

**Telecom Engineer,** **ENST (Telecom ParisTech)**, IT and Computer Science

**Languages**: English, French, Dutch, German, Spanish

**2012-now Freelance Consultant, HILSZ.COM**

* Manage programs, consulting, engineering, operations, business processes
* **IBM, Project/Delivery Manager**Manage service centers, project portfolio, programme management, changes management, shared service centers for several major accounts
* **OPENTRUST, Project Manager**IT Operations Project Manager for the leading editor in ISS and PKI, managed migration projects, mail system, network, infrastructure, security and PKI
* **CRÉDIT AGRICOLE, Project Manager**PMO, security projects. Performance management, task forces, capacity planning, SAN storage, SQL servers, Data Warehouse, operations data analytics
* **ECONOCOM, Project Manager**: Portfolio program management, IT infras, moves-upgrades**,** datacenters-sites
* **TELINDUS, Project Manager**Customer multi-project management, staffing, PNL, bids, responsible for several accounts
* **PMU, Project Manager**, MIS Department  
  Project Portfolio management, IT, IS, operations, performance, process optimization
* **VEOLIA, Performance Consultant**Infrastructures Operations Deputy CIO and the CISO  
  Audited data network, drew flow cartography. Analyzed information to evaluate strengths, weaknesses, analyzed risks related to network and datacenter during migration. Proposed recommendations on architecture, security, policies and quality
* **CONSEIL REGIONAL DU CENTRE, Project Director**IT Department, Infrastructures  
  Managed IT and communications projects, calls for tender, roll-out

**2011-2012 START-UP SYSTEMATIC CTO**

* Engineered shared service centers in software testing, ITSM and IS quality  
  Managed technical architecture, operations, sub-projects, partners, off-shore

**2008-2010 GLOBAL TECHNOLOGIES, THALES Consulting Manager**

* Managed projects, PMO, international programs. Interim and Change management  
  Expertise, systems, networks, security. Pre-sales, bid management
* **THALES COMMUNICATIONS & SECURITY  
  UAE APACHE PROGRAM**  
  Managed project quality, delivery, organized meetings, prepared qualification reports, factory acceptances, deliverables, relations with program partners Boeing and US government
* **NATO ISAF FOC+**  
  Managed several POP deployment, data management, amendments, managed SCM
* **THALES CORPORATE**  
  Program manager, launched corporate program for group standards in networks and VOIP
* **THALES RAYTHEON**  
  Provided expertise on military mapping systems
* **SOREIDOM**  
  As interim CIO, upgraded Windows infrastructure, set up VPN with overseas

**2007-2008 AXESSIO Freelance Consultant**

* Prospected and carried out missions in consulting, audit, projects, interim management
* **CRÉDIT AGRICOLE**  
  Audited security of IBM datacenters, subcontractors, on selected topics  
  Produced evidences on security practices, datacenters, backup, vaulting, healthcare, DRP  
  Issued balanced scorecard, reports, recommendations

**1997-2006 DEVOTEAM Mission Manager**

* Managed projects, consulting, R&D, pre-sales  
  Corporate university, trained consultants, methods and processes
* **BOUYGUES TELECOM**  
  Nation-wide Network, Carried 10Y, 3Y Master plan, dimensioning, capacity planning, developed engineering standards
* **NEUF TELECOM**  
  Business plan, financial dashboards, dimensioned and ordered infrastructure
* **COMPLETEL**  
  Network Operations. Specified and implemented performance analysis, reporting, BI, ETL, provides support to the operations center
* **CEGETEL E-BRANDS**  
  Managed NetGeneration portal project for Vivendi Universal, internet access for 100 000 PC
* **CREDIT LYONNAIS**  
  Negotiated changes in outsourcing contract, SLA, quality plan
* **TOTAL**  
  Set up outsourcing contract, services catalogue, procedures, quality assurance

**1996-1997 UAP (AXA) Networks and Communications Officer**

* Deputy CIO, managed company communication networks, SNA, IP, voice, transmissions  
  Managed 40 engineers, in charge of operations

**1989-1996 SYSECA (THALES SERVICES) Senior Consultant**

* Consulting, engineering, in IS, infrastructures  
  Developed business, consulting, turnkey projects. Managed bids, projects, missions, partners
* **THOMSON-CSF DTC/RGS**  
  Deputy ISS products chief, product marketing, represented to NATO meetings, coordinated partners: Capgemini, CSEE, Alcatel
* **SFR**  
  Technical operations, networks and systems, IT, Telco IS, infrastructures  
  Managed projects, call for tenders, deployment, methods and tools
* **BANQUE POPULAIRE**  
  Audit IS IT, business processes, change management

**Pursuits**

* + **XMP-Consult**, IT Group
  + **Telecom Paristech Alumni**: Chairman Web-CIO group, workgroups, stage conferences  
    **Revue Telecom**: Board, editor new technologies
  + **Web & Cloud**: Operate sites and Web, Cloud infrastructures [www.hilsz.com](http://www.hilsz.com)
  + **Sport**: Running, hiking, Web sites. Rugby (former player)